

INSTALLATION SHEET

Any damaged or missing parts?

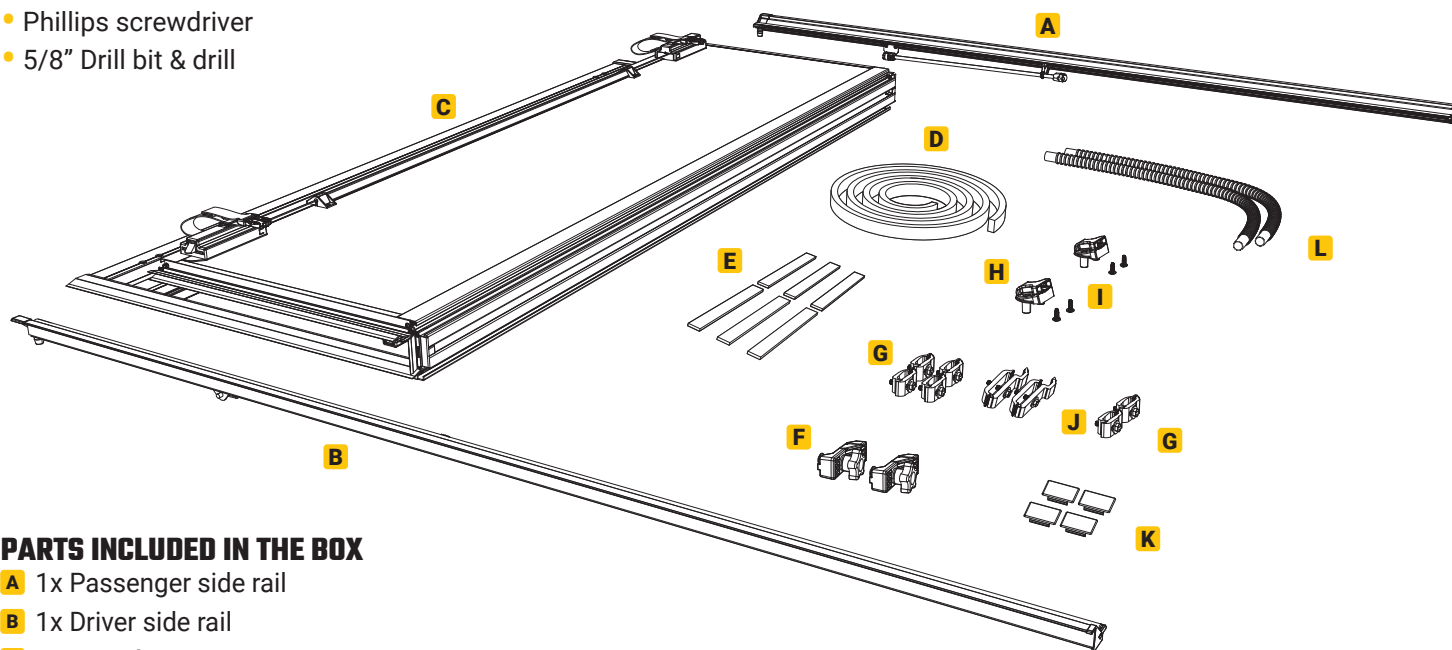
Parts will be shipped to you directly.

Call 866-900-8800 Mon - Fri 8:00 am - 5:00 pm CST
or email info@undercoverinfo.com

TOOLS REQUIRED

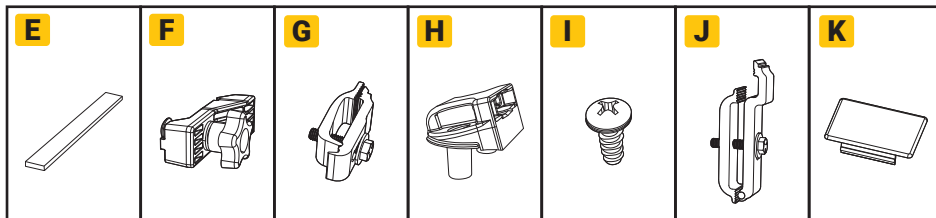
- Scissors or utility knife
- Isopropyl alcohol
- 1/2" Wrench or socket
- Phillips screwdriver
- 5/8" Drill bit & drill

NOTE: It is important that all areas where the bed cover mounts are located, are clean and free of debris prior to installing.

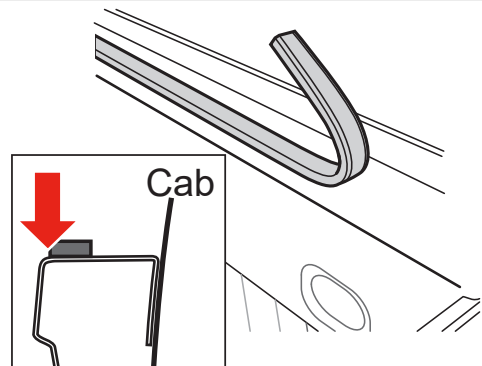


PARTS INCLUDED IN THE BOX

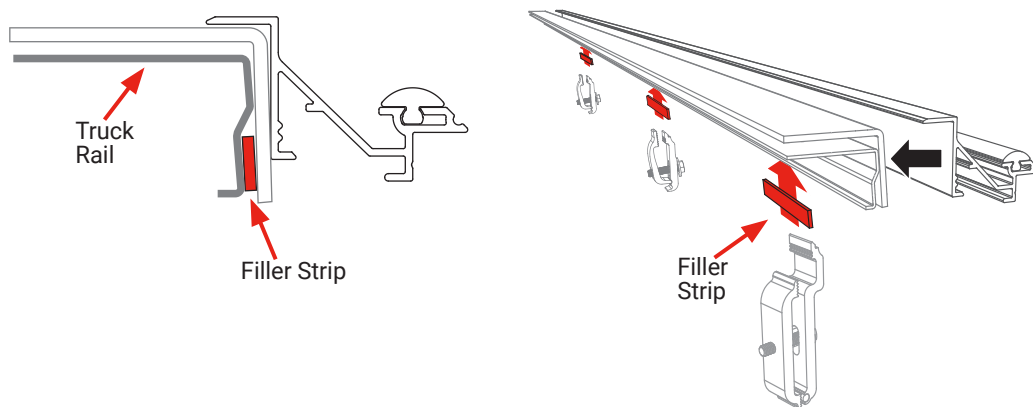
- A** 1x Passenger side rail
- B** 1x Driver side rail
- C** 1x Hard fold cover
- D** 1x Bulkhead seal (*on select make/models*)
- E** 6-8x Rubber filler strips (*on select make/models*)
- F** 2x Cover retainer clamps
- G** 6x Clamps (*2x used for 19-C models only*)
- H** 2x Buckle ends
- I** 4x Screws
- J** 2x Stake pocket clamps
- K** 4x Pocket covers
- L** 2x Drain tubes



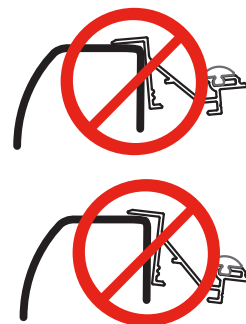
- If a bulkhead seal (D) is included with the cover (C), clean the top of the bulkhead with soap and water to remove dirt and debris. Clean the area with isopropyl alcohol to remove wax or grease and to evaporate any remaining water. Allow the surface to dry. Peel the backing and adhere the seal from one bulkhead edge to the other. Remove any excess with scissors or a utility knife. Apply pressure evenly to the entire seal to ensure proper adhesion. If the truck has a drop-in bedliner, no seal will be needed.



- 2** If rubber filler strips (E) were **NOT** included in your kit, skip to step 3. If you received rubber filler strips (E) with the cover (C), clean the rail the same way as you did in step 1. Peel the backing and adhere the filler strips (E), as illustrated, between the truck plastic bed cap and truck metal rail. Place one 6-8 inches from the bulkhead. Place the rear strip as close to the tailgate as possible. Center the middle strip appropriately.

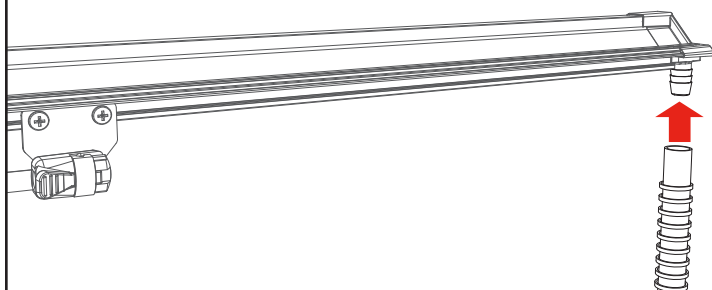


IMPORTANT: In order for the cover (C) to operate properly the side rails (A & B) **MUST** be square (90° angle) to the truck bed rails. This allows the rear latch to engage properly.

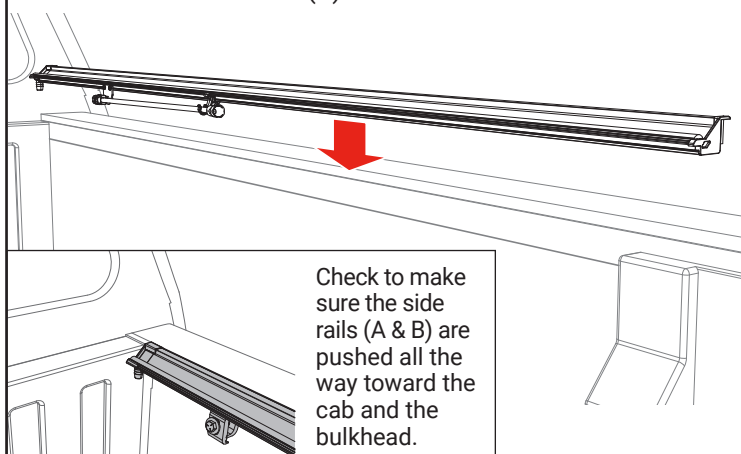


Do NOT tilt rails

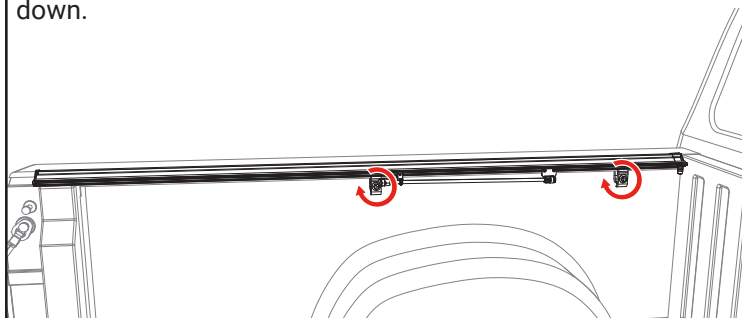
- 3** Attach the drain tubes (L) to the front of the side rails (A & B) to allow water to be diverted out of the truck bed via the rail. The opposite end of the drain tubes can be placed behind a bedliner, through the bed plugs, or by drilling a 5/8" hole in the bulkhead.



- 4** Place the passenger side rail (A) on the truck rail. Position the side rail flush with the top edge of your truck bed rail. The end of the side rail with the drain tube will go towards the cab of the truck. Repeat on the opposite side with the driver's side rail (B).

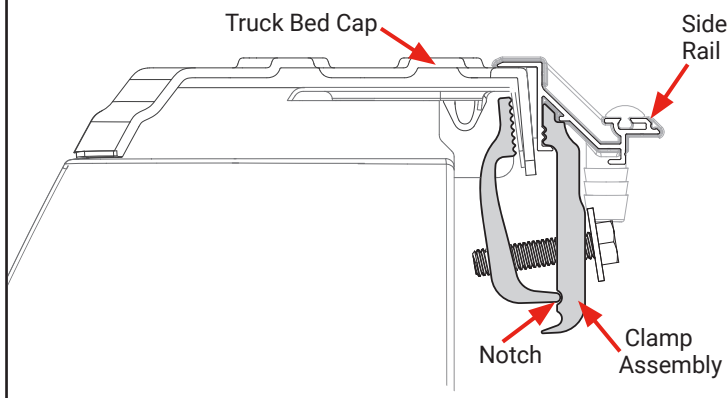


- 5** Attach two clamps (G) from the passenger side rail (A) to the truck bed. Place the front clamp 6-8 inches from the bulkhead. For the best cover, the side rails (A & B) should be level with the truck bed cap and not angled up or down.



NOTE: If the rails are leaning down, have one person stand on the outside of the bed and slightly roll the rails upward while another person slowly snugs the clamps up. If the clamps are tightened too quickly or overtightened, it will cause the rails to lean down.

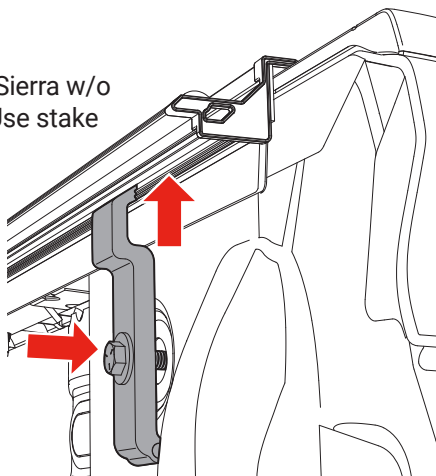
- 6** For the best (C) fit, the side rails (A & B) should be level with the truck bed cap and not angled up or down. Insert the backside of the clamp as high as possible and tighten clamp. Depending on model the notch will vary. Tighten all clamps to 10 ft/lbs of torque with a 1/2" wrench or socket. **Caution: Do NOT overtighten!**



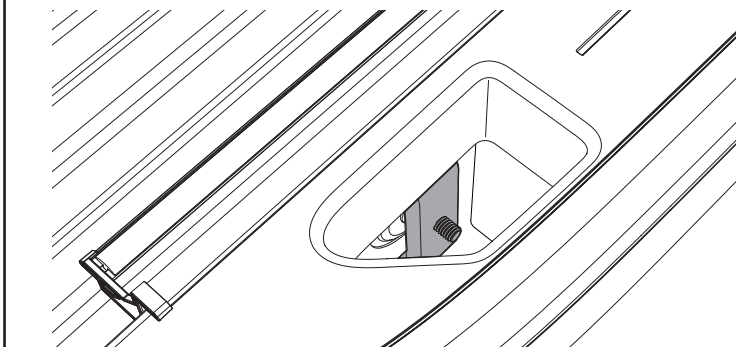
- 7** Attach one stake pocket clamp (J) from the passenger side rail (A) to the truck bed. Disassemble the stake pocket clamp (J). Place the inner part of the clamp into the rail. Make sure the bolt passes through the stake pocket hole as shown.

NOTE: 2019-C Silverado/Sierra w/o Multi-function Tailgate - Use stake pocket clamps for use without grab handle.

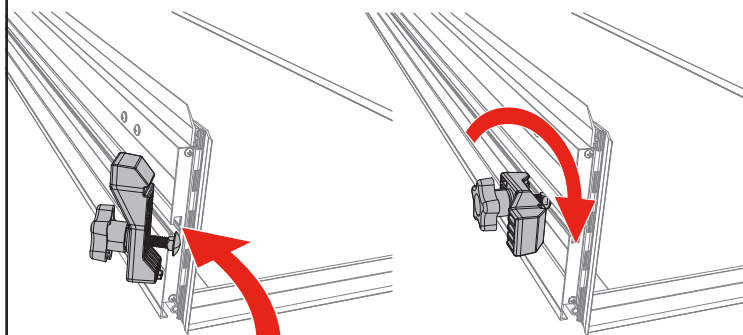
NOTE: 2019-C Silverado/Sierra w/Multi-function Tailgate - Use additional 2 pk clamps at rear for use with grab handle.



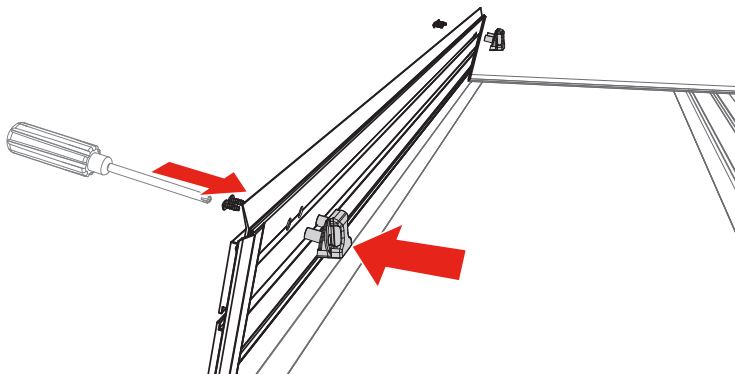
- 8** Place the outer part of the stake pocket clamp (J) into the stake pocket, up underneath the plastic bed cap, then secure to the bolt. Make sure the rail is level. Tighten all clamps to 10 ft/lbs of torque with a 1/2" wrench or socket. **Caution: Do NOT overtighten!** Install stake pocket covers (K) into stake pocket opening in the side rail toward cab and tail. **Repeat steps 5-8 on the opposite side with the driver's side rail (B).**



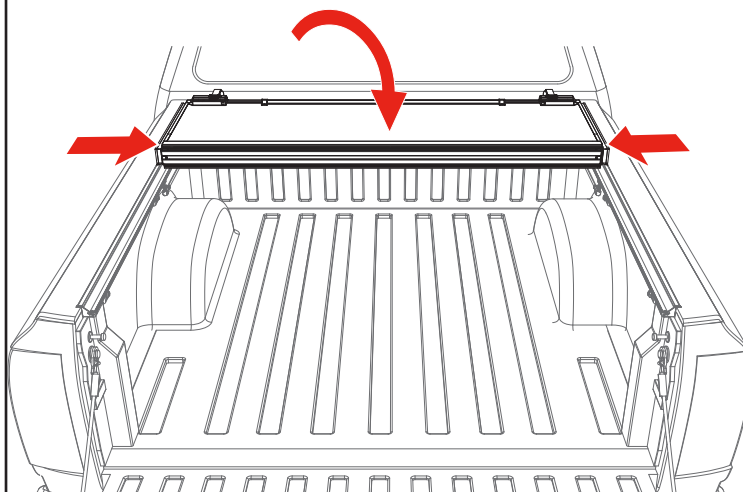
- 9** Before placing the cover (C) onto the vehicle, slide two front cover retainer clamps (F) into the track on the underside of the cover (C) near the cab. Confirm the cover retainer clamps fit properly into the cover rail for optimum fit. Repeat on the opposite side of the cover.



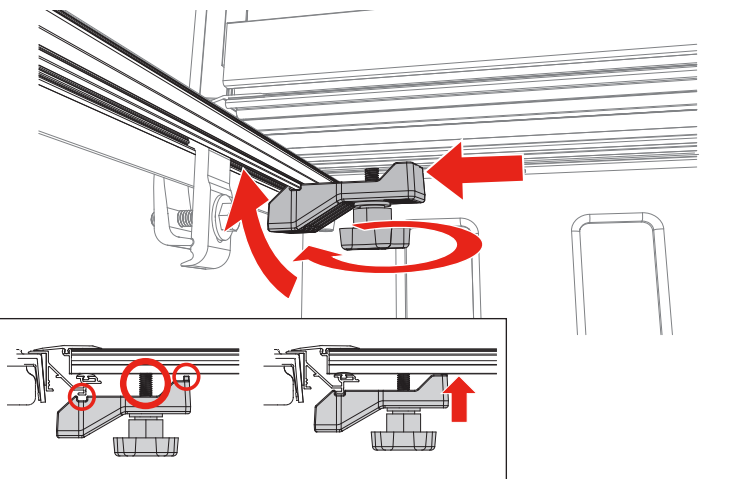
- 10** Position the buckle ends (H) with the open side facing the bed cover panel. Use a Phillips screwdriver to install the two buckles into the pre-drilled holes on the front header panel with the provided screws (I). **DO NOT use a screw gun, securely tighten by hand only.**



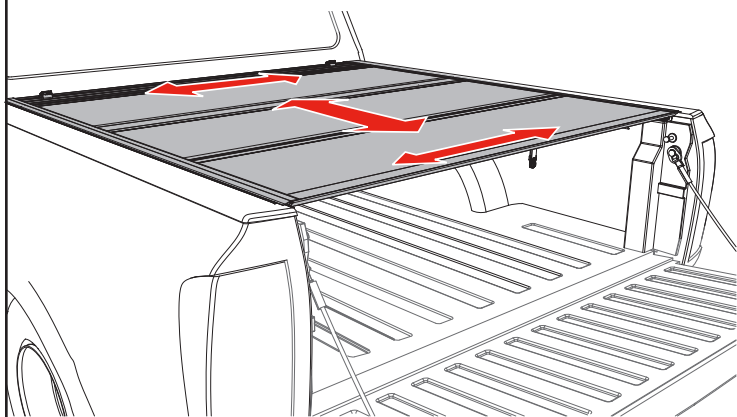
- 11** Set the cover (C) in the folded position on the side rails (A & B) towards the cab of the truck. Confirm the cover is evenly spaced between the rails.



- 12** Confirm the retainer clamps (F) are positioned around the side rails (A & B) correctly as shown below. Tighten the retainer clamps by turning them clockwise until the lock washer is secure.

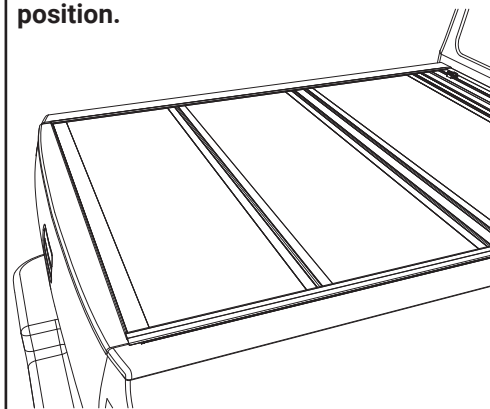


13 Unfold the cover (C) towards the tailgate. Then confirm each panel is centered side to side and front to back on the truck bed. If adjustments are needed, loosen the cover retainer clamps (F) and shift the cover (C) until positioned correctly. Retighten the cover retainer clamps once the desired fitment is reached. **If adjustments to the slam latch are needed, see the directions on the next page.**

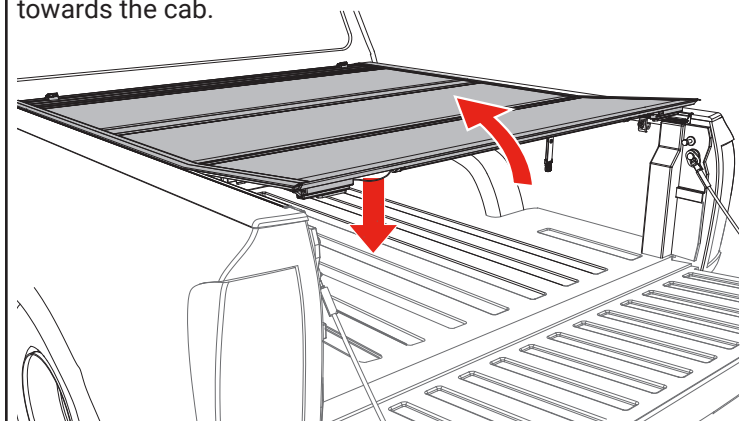


Power Tailgates:
If your truck has a powered opening or closing tailgate ensure the tailgate functions properly with the cover closed and if needed adjust the cover towards the truck cab.

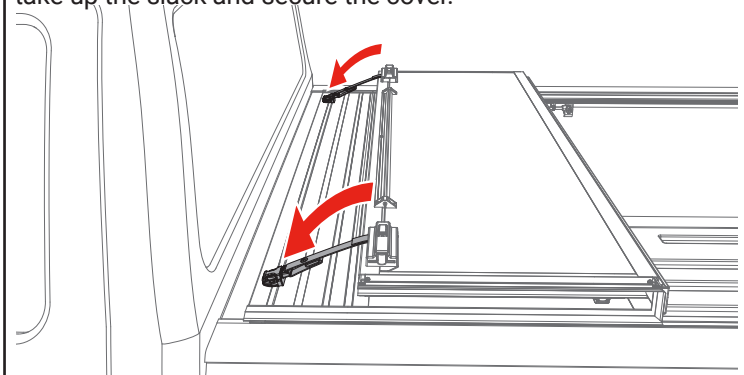
14 The rear edge of the cover (C) and tailgate seal should rest on top of the tailgate. **You are ready to drive with your cover in the closed position.**



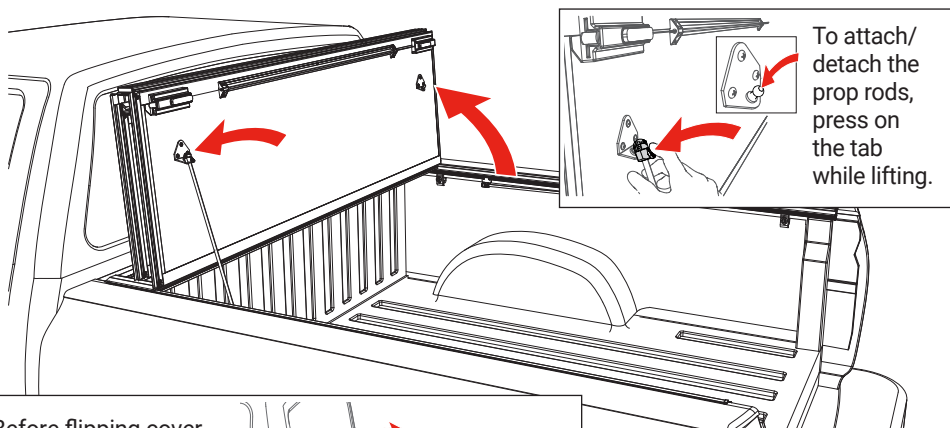
OPENING COVER: Lower the tailgate and pull the cable on either side. While pulling on the cable lift the panel up and towards the cab.



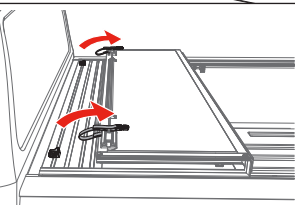
FOLDED UP POSITION: To drive with the cover (C) in the folded up position, use the straps and buckles provided with the cover. Attach the buckle at the bulkhead, then pull the strap to take up the slack and secure the cover.



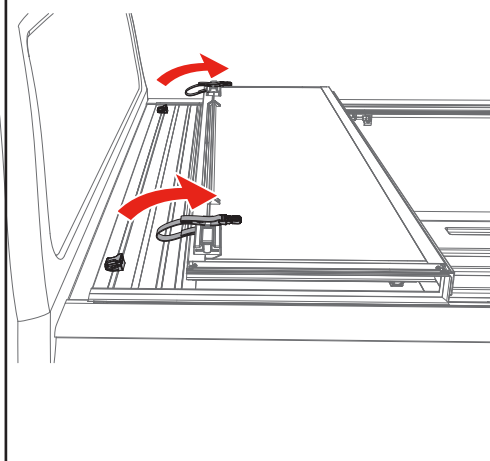
FLIPPED UP POSITION: Fold the cover (C) open and lift it until it's vertical towards your truck cab. Then release the prop rod that is attached to the side rail and clip it onto the ball stud on the underside of the cover.



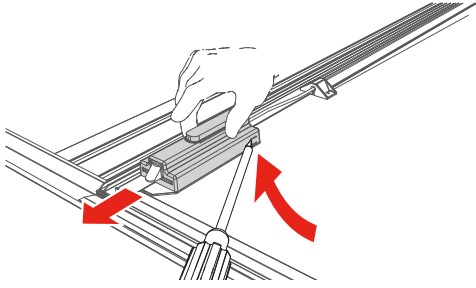
Before flipping cover (C) in the up position make sure to stow the straps using the clips on the underside of the folded cover.



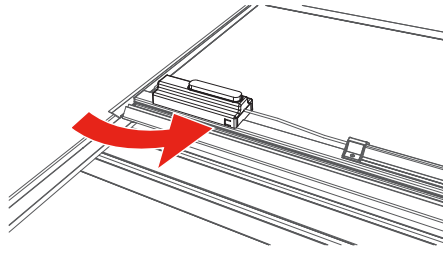
CLOSING COVER: To drive with the cover (C) closed, unhook the buckles and straps from the bulkhead. Stow the straps using the clips on the underside of the folded cover. Fold all panels towards the tailgate making sure that all latches are engaged.



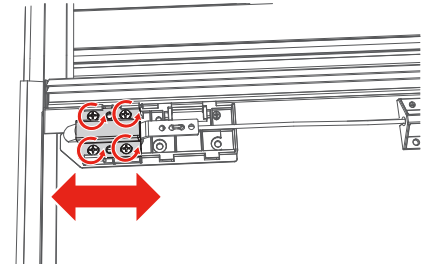
ADJUSTING SLAM LATCH



Use a screwdriver to partially pry open the tab on the latch housing. At the same time slide the housing away from the latch assembly.



Note: that the tab is located on the opposite side of the housing on the passenger side of the cover.

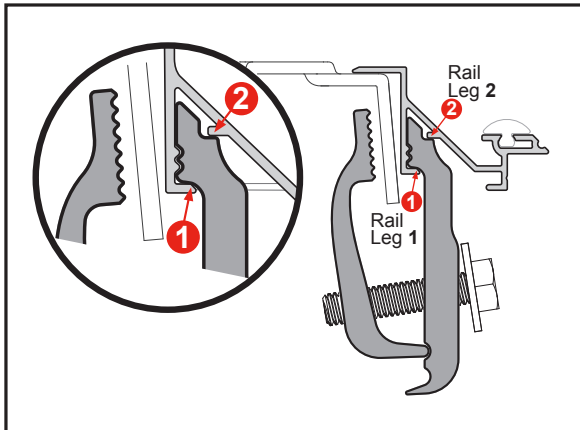


With the latch cover removed, loosen the screws and move the latch bracket to adjust. Retighten the screws. Slide the latch housing back on.

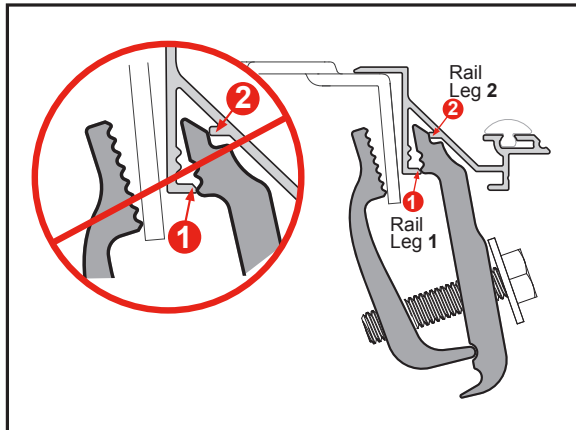
TROUBLESHOOTING TIPS

Leaning Rails: Improper engagement of the clamps can cause the rails to appear tilted inward. To ensure the clamps are properly installed loosen the nut. Adjust the clamp(s) until you have full engagement of sections 1 & 2, as shown below. When the clamp and rail are properly engaged an audible click will be heard. Overtightening the bolt can also contribute to tilted rails. **Do NOT over torque the bolt.**

PROPER RAIL & CLAMP ENGAGEMENT



IMPROPER RAIL & CLAMP ENGAGEMENT



Water Intrusion: Make sure front retaining clamps are tight and properly engaged to the side rails. Check that the bulkhead seal is in place and the cover is resting on it. Make sure that all latches are engaged to the side rails and adjust if needed. Check that the side rails are installed flush with the top of the bed rail.

Sticking Latch: The cable could be pinched in or under the cable guide extrusion. Loosen the three screws on the center cable cover (bar), located in the middle of the panel. Slightly lift up on the cable guide extrusion. Pull on both sides of the cable.

Wavy Side Seal: The seal may be wavy when removed from the box. Allow ample sunlight for seal to lay flat and relax.

CARE AND MAINTENANCE

The truck bed cover requires occasional cleaning with mild automotive soap and water only. Avoid using abrasive cleaners as they may dull the finish. Some chemicals and fluids such as insect repellents, oils, solvents, and lubricants could potentially damage the rubber hinges and seals and void the warranty.

CAUTION

Always read the ingredients of any product you are using to clean your truck bed cover. Make sure that you use only products that are safe for use with rubber. Many cleaners contain chemicals that could permanently discolor or damage your hinges and seals.

Periodically check that your cover is securely attached to your truck bed and working as intended. Inspect all hardware such as clamps and front cover retainer clamps to ensure they are properly installed and working as intended. Covers that are used at high frequency or subject to rough roadways and/or heavy vibration conditions may cause the cover to require adjustment.

It is also recommended that you regularly inspect and service each panel latch. Clean away any excess dirt or grime. Ensure all latches move freely in and properly engage the side rail to provide optimal performance and security.

SAFETY INSTRUCTIONS

- DO NOT place objects on or against cover or framework.
- DO NOT tie cargo to truck bed cover or framework.
- DO NOT operate vehicle with objects on top of the cover.
- NEVER allow children or pets to occupy the truck bed with the cover in the fully closed position.
- The cover is not airtight. Special care is required to keep cargo clean and dry. **Note:** Due to the inherent vehicle design and bed cap styling, truck bed covers are water and environmental debris resistant only.
- Truck bed covers will not prevent theft of contents inside the truck bed.

LIMITED WARRANTY

WARRANTY COVERAGE

This truck bed cover is warranted against defects in materials or workmanship as follows. This warranty is void if the product has been damaged in an accident, or due to neglect, unforeseeable use, improper installation, improper servicing, or other cause not arising out of defects in material or workmanship.

ULTRA FLEX W/DECAL - The truck bed cover carries a limited warranty for **three (3) years** from the original date of purchase, subject to the terms below.

WARRANTY IS NOT TRANSFERABLE

The warranty is to the initial owner purchasing the truck bed cover and it is not transferrable to a subsequent end user. Proof of purchase may be required to enforce these warranty rights.

WARRANTY CONDITIONS

Failure to follow care and use instructions will void the warranty.

- Clean with mild automotive soap and water only.
- Cover must be secured at all points when vehicle is in motion.
- Check all clamps and retention mechanisms for tightness after a week of driving following installation (or re-installation) of the cover and periodically thereafter.
- Before opening, the cover must be free of all foreign materials including snow and ice.
- Do NOT tow your vehicle from the rear with the cover on your vehicle. If towing from the rear is required, the cover MUST be removed from the vehicle and properly stored.

WARRANTY PERFORMANCE

If all warranty conditions are met, a defective truck bed cover or hardware component will either be repaired or replaced (at our option). We reserve the right, for any warranty, to substitute a newer model or bed cover having similar form and function, to offer a warranty discount on an entire replacement system, and/or provide remedies other than those mentioned in this document.

WARRANTY RETURN

A Return Material Authorization number must be obtained from our Customer Service Department prior to returning any product. We may require the original item to be returned postage prepaid for final determination. Shipping charges will apply for any repair or replacement. Other than postage or shipping charges, no charge will be made for repair or replacement under this warranty.

This warranty gives you specific legal rights. As an owner, you may also have additional rights and remedies under the laws of your state.

WARRANTY REGISTRATION

Warranty registration must be on file and/or proof of original purchase (detailed and dated receipt) required for warranty to be effective.

<https://realtruck.com/undercover-warranty>

**REGISTER
YOUR
WARRANTY**



Serial Number _____

Date of Purchase _____