

RamBox 2019+ RetraxONE/RetraxPRO

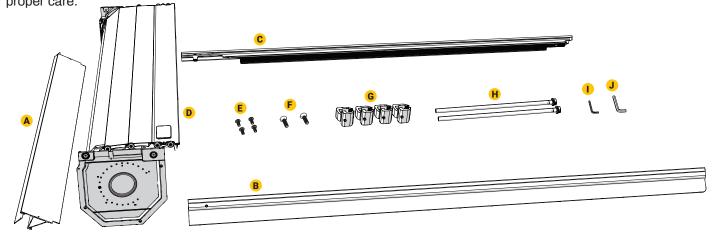
INSTALLATION SHEET

Any damaged or missing parts?

Parts will be shipped to you directly. Call 800-206-4070 Mon - Fri, 8:30 a.m. - 5:00 p.m. CST or email retrax@retrax.com

NOTE: Please read all instructions before assembling the bed cover.

Keep the boxes and packaging until the installation is complete. Unpack carefully to prevent scratching. DO NOT remove any protective films from the cover and canister until after the installation is complete. DO NOT USE A LUBRICANT OR THREAD-LOCKER ADHESIVE ON THE ROLLING COVER. USE OF THESE WILL VOID THE WARRANTY. See the maintenance page for proper care.



COVER PARTS INCLUDED IN YOUR KIT

- A 1x Front cover
- **B** 1x Driver side rail
- © 1x Passenger side rail (Rail is designated by a green sticker)
- 1x Spiral canister
- **E** 4x Canister mounting screws (10-32 x 7/16")
- F 2x Front cover mounting screws (10-24 x 3/4")
- **G** 4x Clamps
- H 2x Drain tubes
- 1 1x 1/8" Allen wrench
- J 1x 6mm Allen wrench

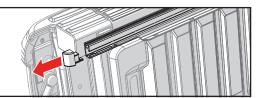
TOOLS REQUIRED

- #2 Phillips screwdriver
- 9/16" Wrench
- · Scissors or utility knife

PARTS INCLUDED IN YOUR KIT 1x RamBox driver side rail L 1x RamBox passenger side rail M 2x Foam blocks 6x Mounting blocks 6x T-slot nuts P 6x Bolts (1/4-28 x 1/2") • 6x 1/4" Lock washers R 6x 1/4" Flat washers S 6x Bolts (5/16-18 x 5/8") T 6x 5/16" Lock washers 10. 1x Driver side rail end cap 1x Passenger side rail end cap w 2x End cap screws 2x Seals **TOOLS REQUIRED** · Isopropyl alcohol

800-206-4070 © RealTruck Group, Inc., 2024

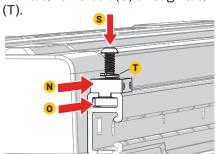
Remove the cargo rail end caps from the driver and passenger side cargo rails.

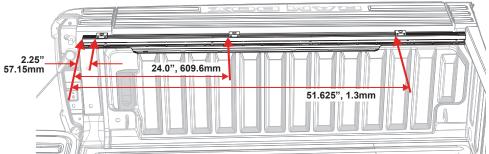


Install the cargo rail mounting hardware:

Slide the T-slot nut (O) into the top of the cargo rail. Position the mounting block (N) on top and fasten with a 5/16-18 bolt (S) through a 5/16 lock washer

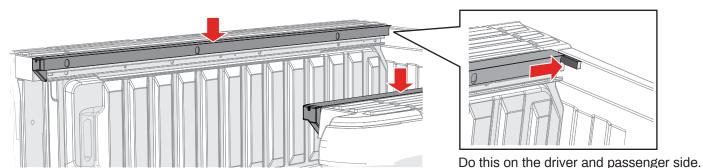
Position three block assemblies in each cargo rail, to the dimensions shown from the tailgate end of the cargo rail. Then tighten the screws.





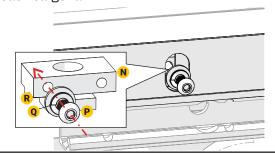
Place the RamBox rails and bulkhead seals:

Place the RamBox rails onto the mounting hardware. Before sliding the rails to the bulkhead, clean the top of the truck's bulkhead where it meets the front of the RamBox rail with soap and water to remove dirt and debris. Then clean the area with isopropyl alcohol to remove wax or grease and to evaporate any remaining water. Allow the surface to dry, then position the bulkhead seal and apply pressure to the entire seal to make sure the adhesion is good.

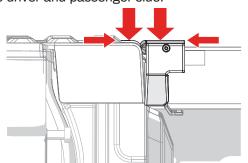


Install the RamBox rail mounting hardware:

Thread a $1/4-28 \times 1/2$ " bolt (P) through a 1/4 lock washer (Q) and through a 1/4 flat washer (R) into the mounting block (N). There are three locations on each cargo rail.



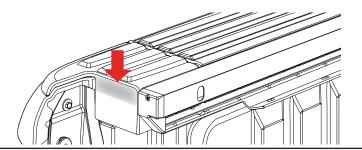
Before tightening the hardware, make sure the top of the RamBox rail is level with the top of the plastic bed rail cap. Do this on the driver and passenger side.



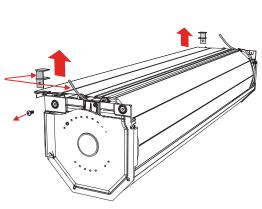
Install Sealing around Tailgate:

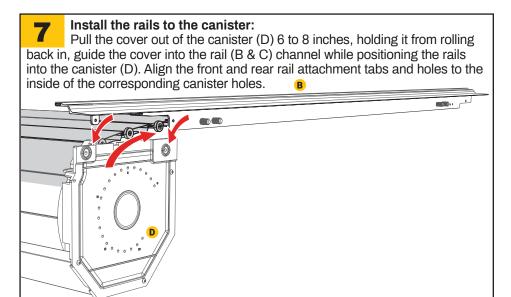
5a. Once the RamBox rails are installed, clean the area where the seal will go with soap and water to remove dirt and debris. Then clean the area with isopropyl alcohol to remove wax or grease and to evaporate any remaining water. Allow the surface to dry. Do this on the driver and passenger side.

5b. Apply seal (X) as shown below. Align seal flush along the top edge of the bed cap and the inner edge as shown. Apply pressure evenly to the entire seal to ensure proper adhesion. Do this on the driver and passenger side.



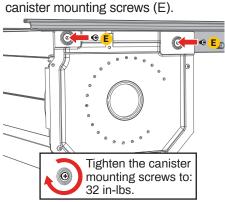
Remove shipping materials:
Remove the screws, shipping
brackets and the white shipping tubes from
both sides. Retain a shipping bracket for later
use as a shim.

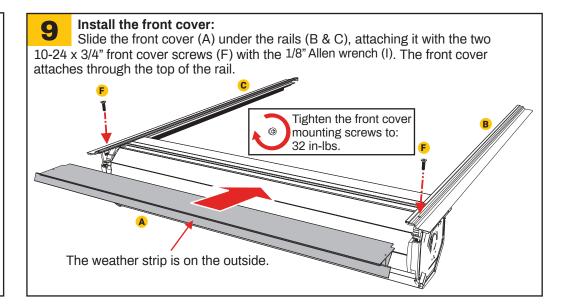




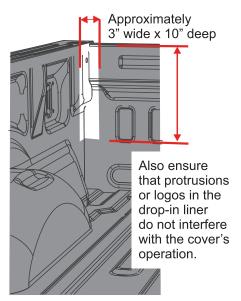
Fasten the rails to the canister:

With the rails in place and the cover slid into the rail channel, attach the rails with the four 10-32 x 7/16" canister mounting screws (F)



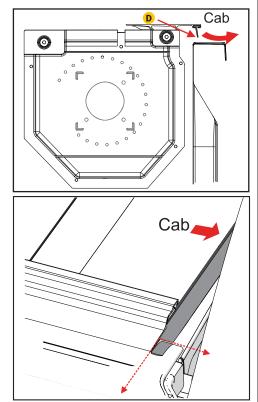


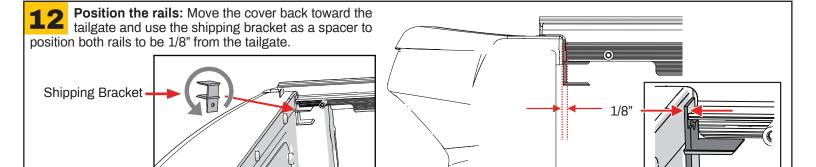
Prepare the bed for cover installation: NOTE: Prior to installing the cover, some drop-in style bed liners may need to be notched in the front/cab end corners to provide clearance for the cover canister.



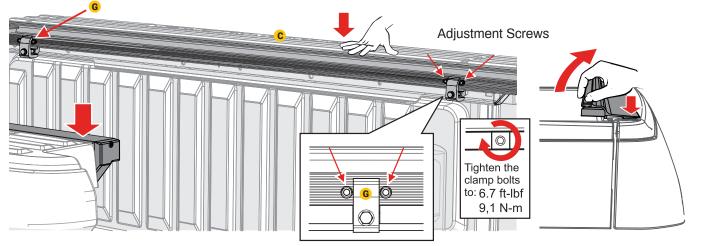
Position the cover:
With two people, lift the cover and place it onto the truck bed starting by placing the canister (D) portion near the bulkhead. The front seal of the cover should lay forward and lay flat.

NOTE: With the cover in place, the front seal lays flat on the bulkhead, but must not extend past the bed rail cap. Trim the seal as needed to ensure that it lays flat.





Install the front and rear clamps:
Position the clamps (G) between the adjustment screws. Using a 9/16" wrench, tighten the clamps (G). It is important to push down on the rail (B & C) while tightening, AND to tilt the rail up approximately two degrees simultaneously. Both the pushing down and tilting of the rail will position the rail best to minimize water intrusion.

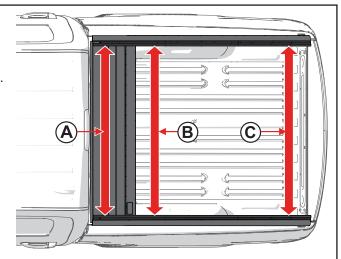


Measure and record the distance between the rails

14a. Measure the distance at point A (on top of the front cover).

14b. Then measure the distance at points B & C (above each clamp). They must measure the same $\pm 1/16$ " as at point A.

14c. It is important the rails are parallel, if they are not proceed to step 15. If the measurements are correct, proceed to step 16.

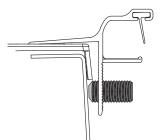


15 Adjust the distance between the rails:

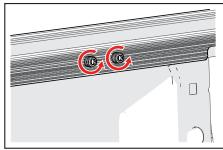
Remove the clamps and turn the white adjustment screws with the 6mm Allen wrench (J)

to move the rails. One complete turn = 1/16". Turn both screws.

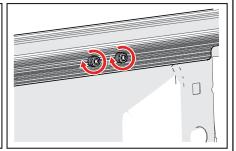
NOTE: When properly adjusted, replace the clamps as in steps 13.



If the rails measured too close together, turn the screws counter clockwise.



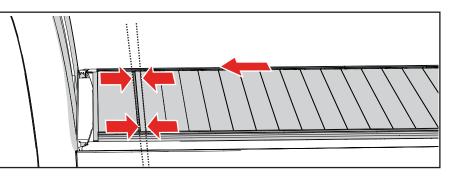
If the rails measured too far apart, turn the screws clockwise.



Check for proper fit between the front cover and the rolling cover:

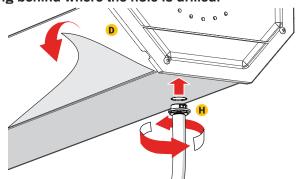
With the cover closed and latched, if there is less weatherstrip exposed on one side versus the other then adjust that rail more forward and toward the cab. Loosen the clamps and move the rail.

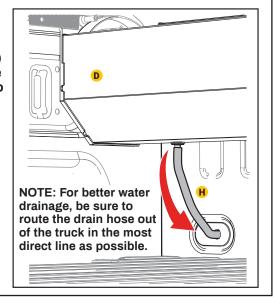
Check again for equal spacing, adjust as necessary then tighten all the clamps per steps 13.



17 Remove the protective film and install the drain tubes:

17a. Remove all of the protective plastic film from the canister (D). 17b. Insert the drain tube (H) into the canister (D) on both sides, rotate to the right, clockwise, the fitting will click twice when secure. 17c. Generally the drain tubes (H) will be routed out through a hole drilled in the factory bed plug. Otherwise a suitable existing hole must be utilized. Or a new hole can be drilled, taking great caution to be aware of lines and anything behind where the hole is drilled.

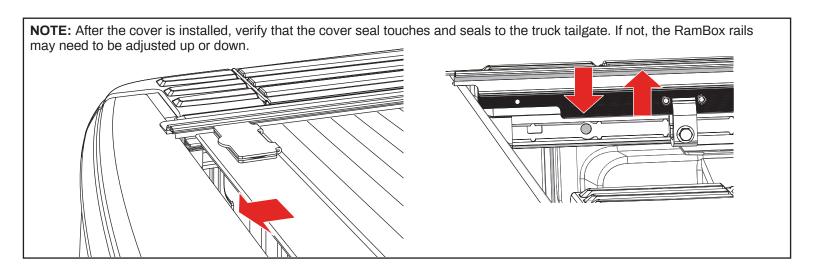




For proper cover operation, ensure rails are positioned correctly (must be parallel). See steps 14 & 15.

These surfaces must be level.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



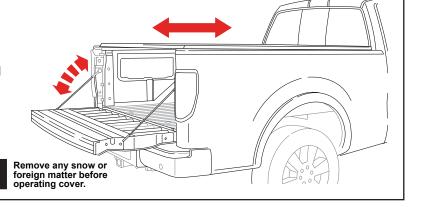
FINAL NOTES

- Open and close the cover to ensure that it is rolling without rubbing or binding.
- Open and close the tailgate to check for proper movement.
- On some models, a better fit with the tailgate may be obtained if the rear of the rails are adjusted slightly up or down.
- · Remove all remaining protective film.
- · Recheck that all of the clamps are tight.

Do this periodically throughout the use of the cover.

 Check that the rails are level and spaced evenly, and adjust accordingly.





XR Trax Rail System Only - Rack System Installation Information

Truck Owners Manual



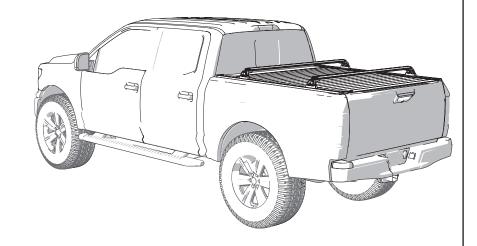
Be sure to refer to the truck owner's manual for load ratings for the truck. When calculating weight of cargo, be sure to include occupants and the Retrax cover.

Retrax cover with rack system= 125lbs.

Rack System



For installation instructions and load ratings for the rack system, refer to the rack system's manual.

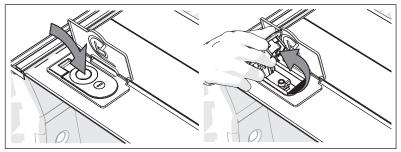


CAUTION





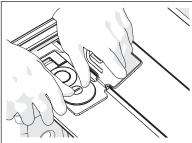
To prevent damage or loss of cargo when driving, check to make sure cross bars and cargo are securely fastened. Loading cargo on the roof rack will make the vehicle's center of gravity higher. Avoid high speeds, sudden starts, sharp turns, sudden braking or abrupt maneuvers; otherwise, it may result in a loss of control. If driving for a long distance on rough roads, or at high speeds, occasionally stop the vehicle and make sure the cargo remains in its place. Do not ever exceed the maximum vehicle capacity when loading the vehicle.



USE

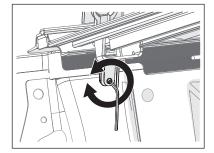
Opening and using the cover

To use your cover, open the lock cover and press the button at the center of the latch to pop open the handle.



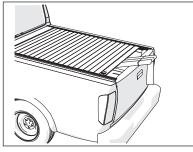
Closing and locking the cover

To latch your cover anywhere along the rail, push down firmly on the end of the lock handle. Insert the key and turn until it is locked or unlocked.



Lock cover adjustment

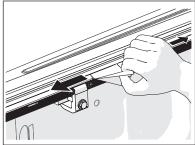
A 3/32" Allen wrench can be used to adjust the pointed set-screw on the lock arm. Turn clockwise to increase latching pressure on the rail, or turn counter-clockwise if the lock is too hard to close.



Securing loose cargo

Retractable covers help in transporting loose and large cargo, a unique feature that most bed covers cannot claim. **NOTE:** Cargo should still be secured to the truck bed to prevent it from coming loose.

To help secure any item too big to fit under the cover, latch the lock handle shut against the item to help keep it in place.



MAINTENANCE & CARE

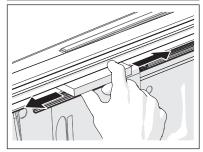
Cleaning and caring for your cover.

You can wash the cover, but do not use any cleaners, protectants or strong chemicals.

The cover should be cleaned with mild soap and water.

Do not allow gasoline to come in contact with the cover.

The weather stripping may absorb soapy residue from a car wash, it is recommended to wipe down the inside of the rails from time to time.



IMPORTANT: NEVER spray any lubricant or cleaner in the rails. THIS WILL VOID THE WARRANTY.

The bearings are sealed and will not need any lubricant or spray. If the rails feel sticky, run paraffin wax along the rail.

COVER CARE AND MAINTENANCE

Clean with mild automotive soap and water only. Do NOT use any strong chemicals or cleaners. Do not allow gasoline to come in contact with the cover.

DO NOT wax your Retrax cover. The weather-stripping on your cover may absorb soapy residue from a car wash, so we recommend wiping down the inside of your rails from time to time.

IMPORTANT: NEVER spray any lubricant or cleaner on the rails. THIS WILL VOID YOUR WARRANTY. The ball bearings are sealed and will not need any lubricant or spray. If the rails feel a little 'sticky', you may rub some Paraffin (candle) wax along them until they wear in.

It is recommended that you periodically check that the cover is securely attached to your truck bed. Inspect the clamps and front mounting bolts to ensure they were properly installed and have not come loose or knocked out of adjustment during operation. Covers that are used with high frequency or that are subject to the vibrations and impact from rough roadways can cause the cover to require adjustment.

USE

OPENING AND USING THE COVER

To use your RETRAX cover, open the lock cover and press the button at the center of the latch to pop open the handle.

CLOSING AND LOCKING THE COVER

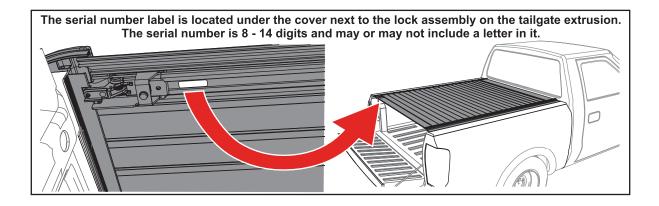
To latch your RETRAX cover anywhere along the rail, push down firmly on the end of the lock handle using both thumbs. Insert the key and make sure it locks and unlocks.

SECURING LOOSE CARGO

RETRAX covers help transport loose and large pieces of cargo safely and securely; a unique feature that most tonneau covers cannot claim. To help secure any item too big to fit under the cover, latch the lock handle shut against the item to keep it in place.

SAFETY INSTRUCTIONS

- DO NOT tow your vehicle from the rear with the cover on your vehicle. If towing from the rear is required, the cover MUST be removed from the vehicle and properly stored.
- DO NOT allow gasoline to come in contact with the cover.
- All large and heavy cargo must be secured by straps.
- NEVER allow children or pets to occupy the truck bed while the cover is closed.
- The cover is not airtight. Special care is required to keep cargo clean and dry.
- Tonneau covers won't prevent theft of contents inside the truck box.



LIMITED WARRANTY

WARRANTY COVERAGE

This truck bed cover is warrantied against defects in materials or workmanship as follows. This warranty is void if the product has been damaged in an accident, or due to neglect, unforeseeable use, improper installation, improper servicing, or other cause not arising out of defects in material or workmanship.

RetraxPRO - The truck bed covers carries a **limited lifetime** warranty from the original date of purchase, subject to the terms below.

RetraxONE - The truck bed covers carries a limited warranty for **one** (1) **year** from the original date of purchase, subject to the terms below.

WARRANTY IS NOT TRANSFERABLE

The warranty is to the initial consumer purchasing the truck bed cover and it is not transferable to a subsequent end user. Proof of purchase may be required to enforce these warranty rights.

WARRANTY CONDITIONS

Failure to follow these care and use instructions will void the warranty:

- Clean with mild automotive soap and water only. Do not use any strong chemicals or cleaners. Lubrication of the rails or sealed ball bearings will void the warranty.
- Cargo must be secured at all points when the vehicle is in motion. Failure to adequately secure the cover or tether strap can result in damage and will void the warranty.
- Check all clamps and retention mechanisms for tightness after a week of driving following installation (or re-installation) of the cover and periodically thereafter.
- · Before opening, the cover must be free of all foreign materials including snow and ice.
- DO NOT tow your vehicle from the rear with the cover on your vehicle. If towing from the rear is required, the cover MUST be removed from the vehicle and properly stored.

WARRANTY PERFORMANCE

If all warranty conditions are met, a defective truck bed cover or hardware component will either be repaired or replaced (at our option). We reserve the right, for any warranty, to substitute a newer model or bed cover having a similar form and function, to offer a warranty discount on an entire replacement system, and/or provide remedies other than those mentioned in this document.

WARRANTY RETURN

A Return Material Authorization number must be obtained from our Customer Service Department prior to returning any product. We may require the original item to be returned postage prepaid for final determination. Shipping charges will apply for any repair or replacement. Other than postage or shipping charges, no charge will be made for repair or replacement under this warranty.

This warranty gives you specific legal rights. As a consumer, you may also have additional rights and remedies under the laws of your state.

Register online at https://realtruck.com/retrax-warranty.

REGISTER
YOUR
WARRANTY
ONLINE



Serial Number		
Date of Purchase _	 	